

## The whole is greater than the sum of the parts

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Chief Survey Officer  
Land & Property Services

### Northern Ireland

- 1.5 million people
- 20,000 square kilometres
- Dominant public sector
- Limited local government functions
- Direct rule/ devolution

## Northern Ireland is changing.....;



## Programme for Government



## Review of Public Administration

- Initiated in 2002
- Over-government?
  - 26 local authorities
  - 19 health service delivery bodies
  - 4 education and library boards
- Reported November 2005/ March 2006
- ‘there will be a land and property services agency’



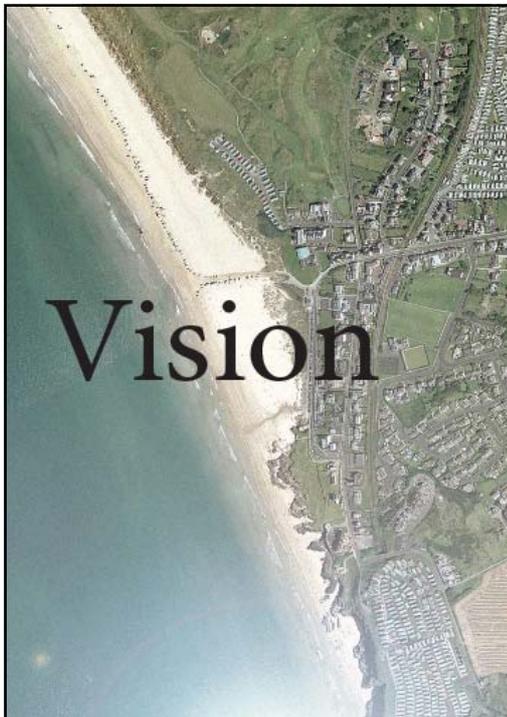
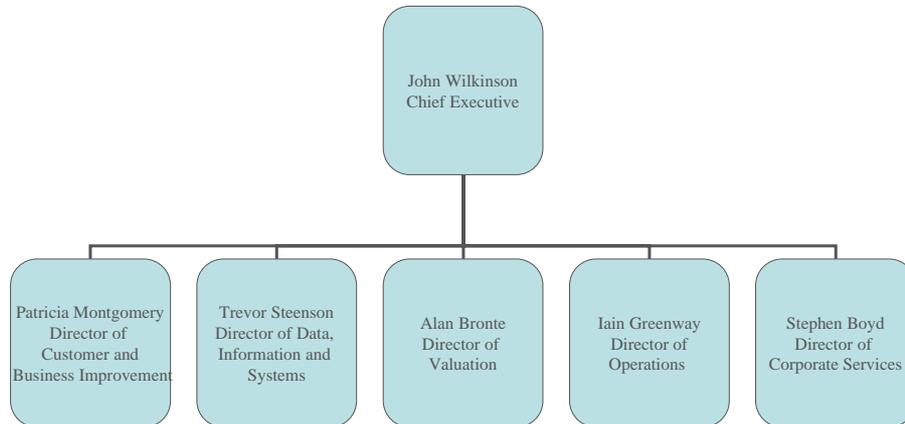
## Some facts and figures

- £1 billion of rates collected a year
- 60% of titles in the land register
- Mass appraisal of 700,000 domestic properties
- Self-funding mapping agency
- 1,100 staff in 4 organisations
- All with long histories, traditions and cultures

## Transition

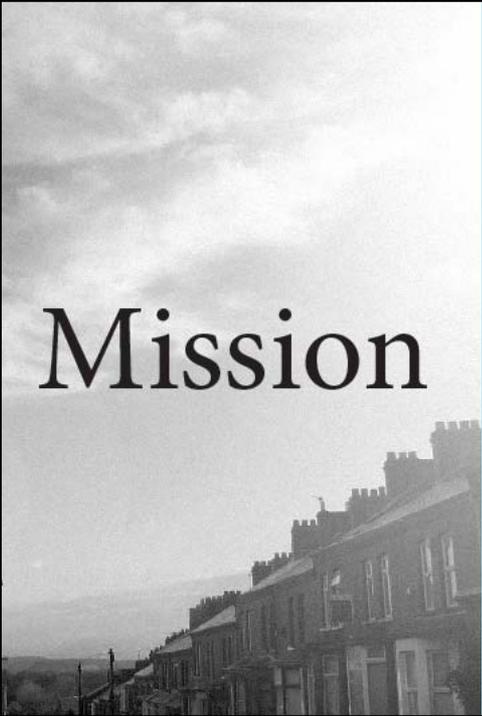
- Scoping study
- Steering Group
- Shadow Agency Board
- Work streams

## Our structure



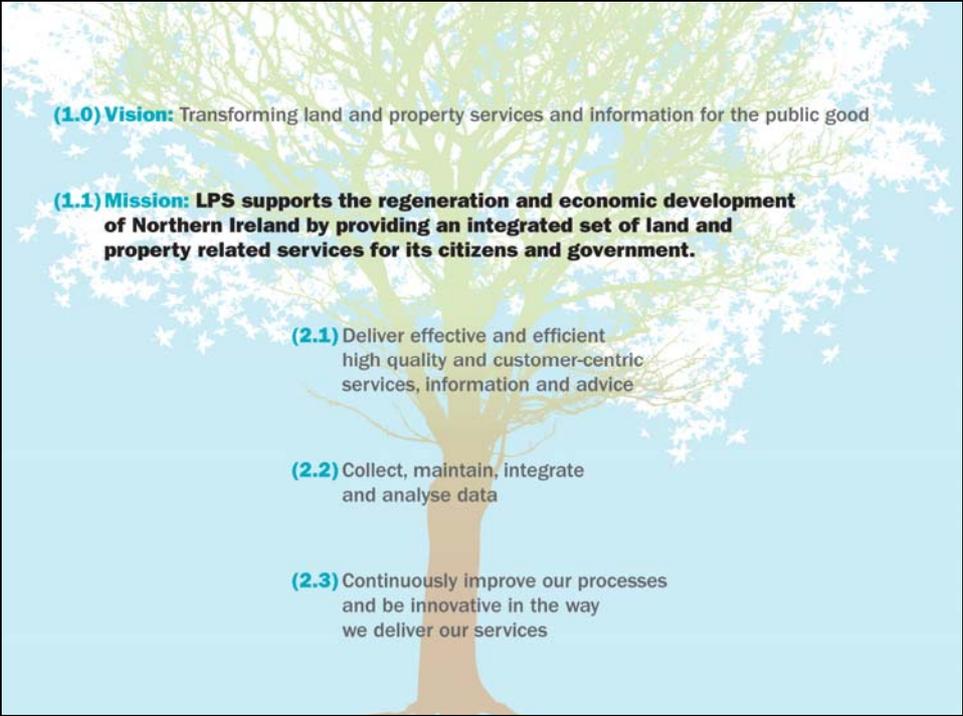
# Vision

Transforming land & property  
services and information  
for the public good



# Mission

LPS supports the regeneration and economic development of Northern Ireland by providing an integrated set of land & property services for its citizens and government.



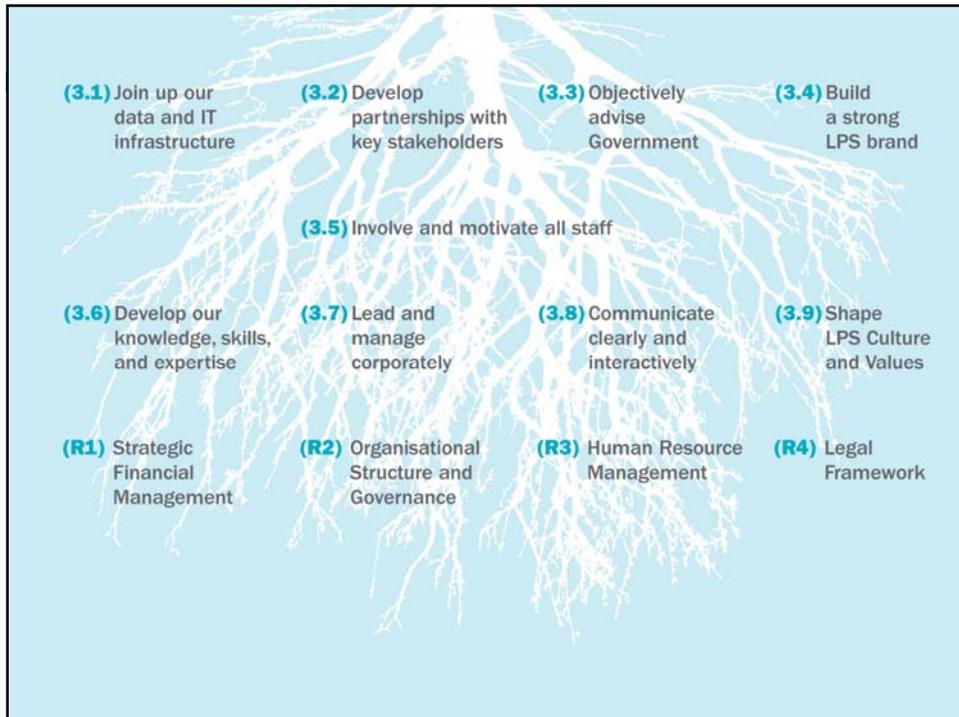
**(1.0) Vision:** Transforming land and property services and information for the public good

**(1.1) Mission:** LPS supports the regeneration and economic development of Northern Ireland by providing an integrated set of land and property related services for its citizens and government.

**(2.1)** Deliver effective and efficient high quality and customer-centric services, information and advice

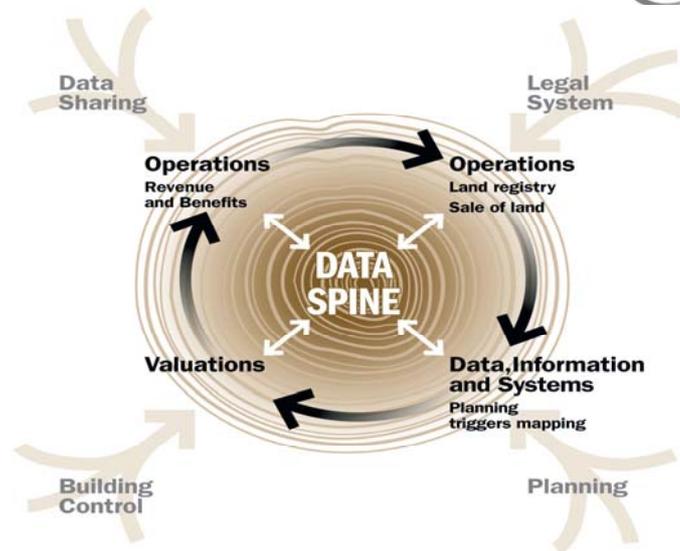
**(2.2)** Collect, maintain, integrate and analyse data

**(2.3)** Continuously improve our processes and be innovative in the way we deliver our services



## Top-down integration

- Joining up data
  - 5.1 million addresses
- Property life cycle
  - ‘build to bank’



## Bottom up integration

- Vacancy inspections
- Altered properties
- Use of Land Registers data
- Working with Councils
- Process improvement

## Remaining issues

- Legal/ statutory roles
- Management of priorities
- Grading
- Accommodation
- External reforms

## Lessons

- Powerful synergies can be released
- Single stage merger
- Early appointment of leaders
- Early clarity of individual roles
- Change overload
- Keep the bigger picture clear

## LPS.....

- Guarantees what you own
- Puts your property on the map
- Values your property; and
- Taxes it

